Newly admitted undergraduate students can virtually walk in via Zoom from 10:00 a.m. – 12:00 p.m. (EST), Monday, Wednesday, and Friday, and 3:00 p.m. – 5:00 p.m. (EST), Tuesday – Thursday.

Many of your questions about financial aid and payment options at JHU can be answered by reviewing the information on our website or interacting with our Financial Aid ChatBot, Jay. Have you had an opportunity to engage with Jay? Jay is super helpful!

If your family's financial circumstances have changed, you can request a reconsideration of your financial aid at any time during the academic year.

Start your journey here by exploring important topics such as budgeting, money management, and credit. Our easy-to-navigate video library will help all students make responsible choices and prepare for life during, and after Hopkins.

If you need to reach Student Financial Services, we are here to help and encourage you to contact us.

**OFFICE HOURS:**
Mon – Fri: 8:30 A.M. – 4:30 P.M. EST

**PHONE HOURS:**
Mon- Thurs: 8:30 A.M. – 7:00 P.M. EST
Fri: 8:30 A.M. – 5:00 P.M. EST